

Frequently asked questions

Who can register for a myindici account?

myindici account registration criteria are set by your health centre. Please contact your health centre for details.

How do I log into myindici?

You can log into your myindici account by using an internet browser or by downloading the myindici App from Google Play or App Store.

Where does my health information in myindici come from?

All of the information available in your myindici account comes from the indici Electronic Health Record System used by your health centre. This ensures that the information you access is accurate and up-to-date.

Can someone else log on to my myindici account?

No one can access your myindici account unless they have access to your username and password. It is important therefore that your log on details are kept safe at all times.

Is my myindici account information secure?

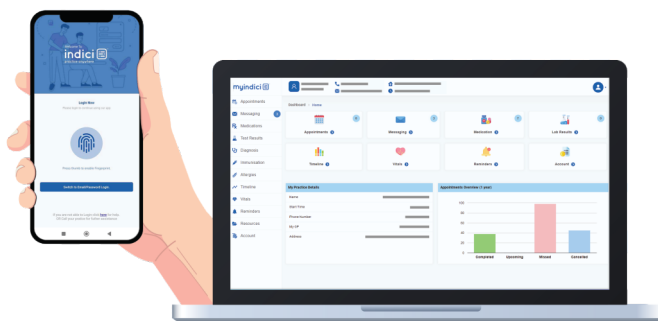
myindici services are securely managed and supported within New Zealand. Encryption is used to protect your information when it is being sent to your portal.

How to register

Connecting to myindici can be completed in four simple steps:

- 1 Provide your email address and proof of ID to the registration staff on your next visit to your health centre.
- 2 You will receive a unique myindici access token and registration link via email or SMS.
- 3 Click on the registration link received.
- 4 Follow the onscreen directions to complete the registration process and gain access to your myindici account.

It's really that easy to get connected to your healthcare.



Scan to download
Android app,



www.myindici.co.nz



Scan to download
IOS app



myindici 2.0

Patient Portal

Connect to your Healthcare
Anytime, Anywhere



www.myindici.co.nz

myindici: Empowering patients to take a more active role in managing their health and wellness

- Enjoy simple and easy access to your health information from anywhere, 24/7.
- Make more informed decisions about your healthcare.
- Save time and effort through secure communication and self-service options, including seamless upfront payment for repeat prescriptions.
- Increase collaboration with your care team for better outcomes.
- Manage the health and wellness of your family and whanau.

All of your health information, in one place



Medical Record

Access your medical record, update your health information.



Communications

Exchange secure messages with your healthcare team.



Appointments

Schedule and manage appointments.



Alerts & Notifications

Receive alerts and reminders, straight to your phone or inbox.



Medications

Request repeat prescriptions with hassle free payment.



Virtual Consult

Attend consultations by video or phone.



Lab Results

View lab and test results.



Health Resources

Access educational material about your conditions or medications.



Immunizations

View your immunization history.



Family and Whanau

Set up proxy accounts for children and dependent adults.



Billing Information

Make payments, review transactions.



Secure Log in

Optional face and fingerprint detection for secure login.

Important: myindici is designed to help you connect to your health record. It does not provide any emergency medical services. If you have a medical emergency, call 111.